



Volunteer Role Description: **Merchandise Assistant**

Brief Description	Merchandise Assistants will assist in the distribution of finishers t-shirts to the riders after they complete the ride.
Reports to	Merchandise Team Leader
Location & Times	Riverside Drive (at Davies Park), West End Sunday 7 May, 7:00am to 2:00pm
Positions Available	10
Experience/ Skills Required	<ul style="list-style-type: none">• Ability to work as part of a team• Good communication & customer service skills• Ability to work in a fast-paced environment• Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations• A friendly and approachable demeanour• Ability to motivate others
General Information	<ul style="list-style-type: none">• You will be interacting with riders and other volunteers – happy faces and positive attitudes• Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)• Positions may require you to be on your feet for long periods at a time - comfortable closed toe footwear is essential• All volunteers are required to sign in and out during any period of volunteering• You will be required to attend one briefing session prior to the event• Not all customers might be happy, so please be patient and remain courteous• Any serious problems or concerns should be referred to your team leader
Sun Exposure	Low
Physical Activity	Medium – some lifting may be required
Benefits	<ul style="list-style-type: none">• Event volunteer vest• Certificate of Appreciation (by request)• Sunscreen• Insurance cover• Valuable experience in mass participation events• Snacks – and a meal, if volunteering over 4 hours
How to Apply	Register online at www.gbbr.com.au